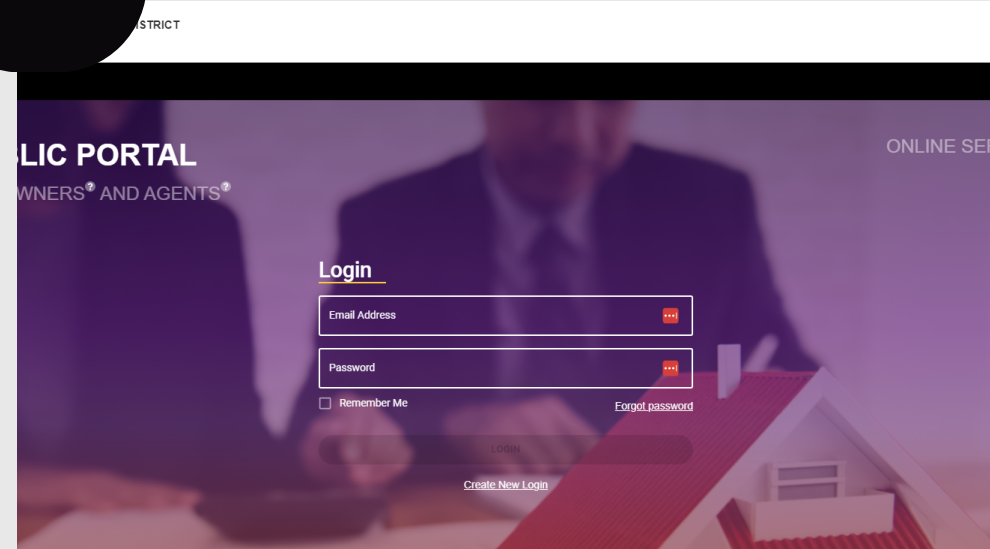


AGENT ARB CHECK IN

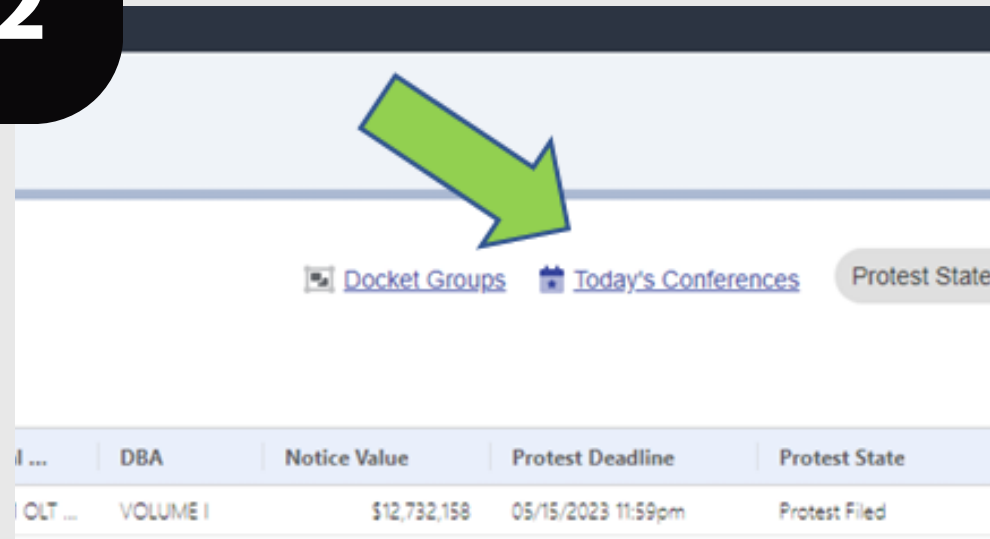
Follow these steps to check in to your ARB hearings for the day.

1



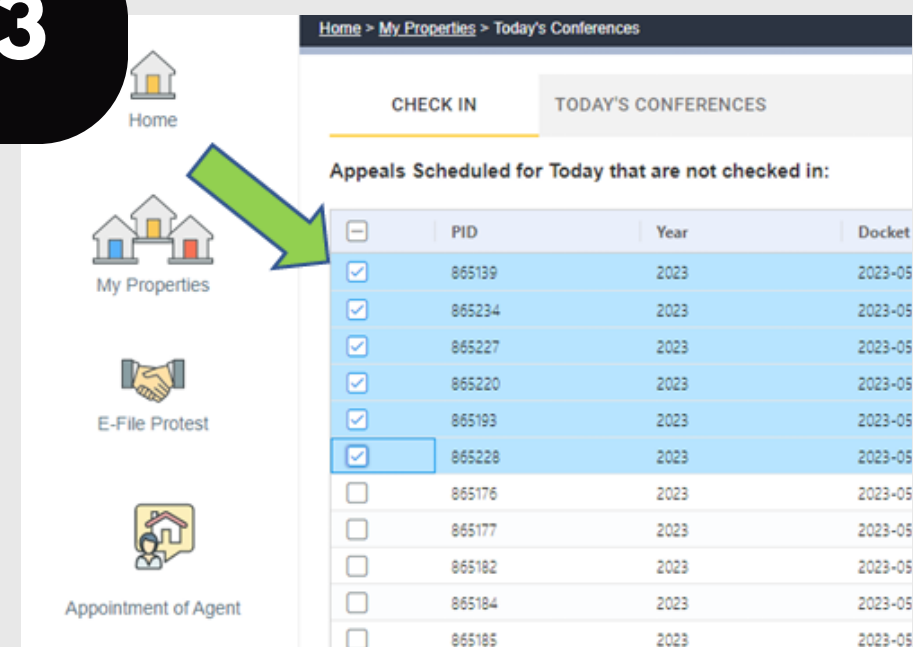
Log in to your account at traviscad.org/portal

2



In "My Properties," click "Today's Conferences."

3

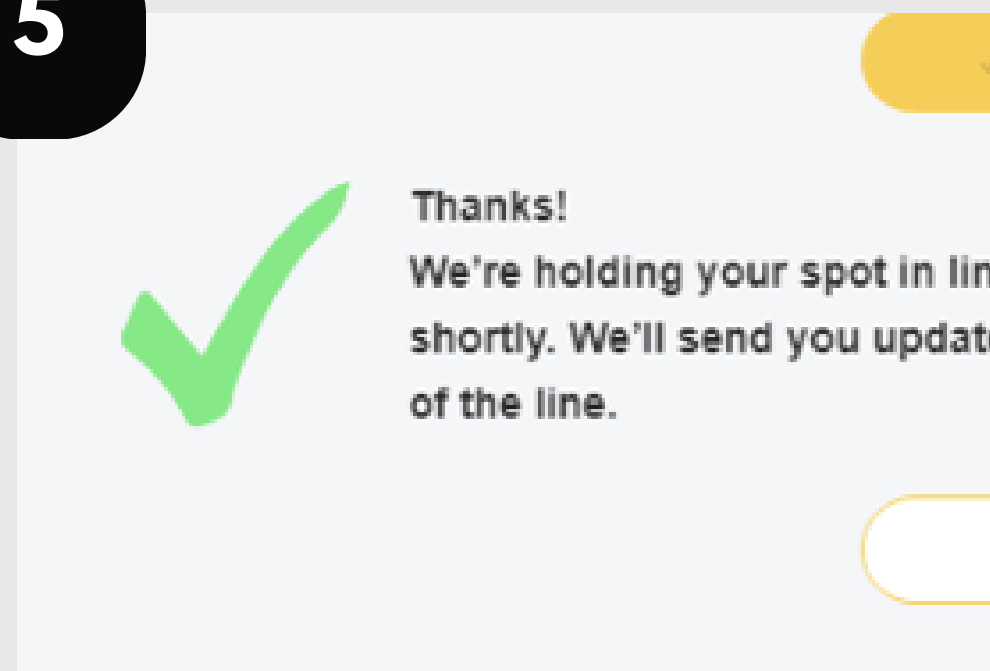


Select the PIDs you are checking in for.

4

Scroll down and enter your information.

5



You are now checked in!

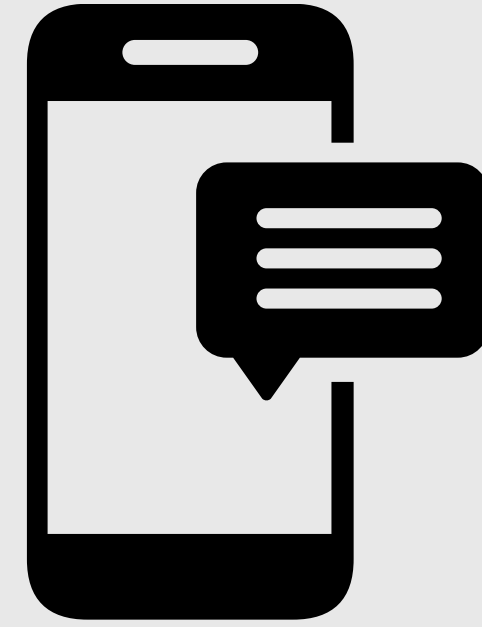


For additional assistance, contact the TCAD Customer Service Department at 512-834-9317 or csinfo@tcadcentral.org.

ATTEND YOUR AGENT HEARINGS

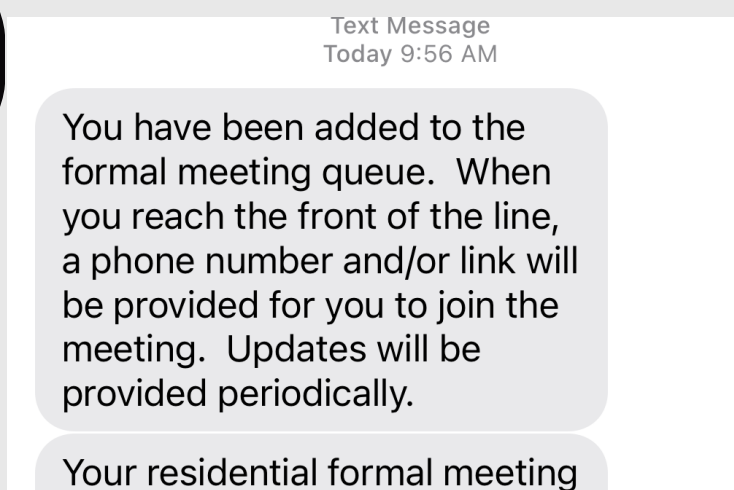
Follow these steps to attend your virtual ARB hearings after you have checked in.

1



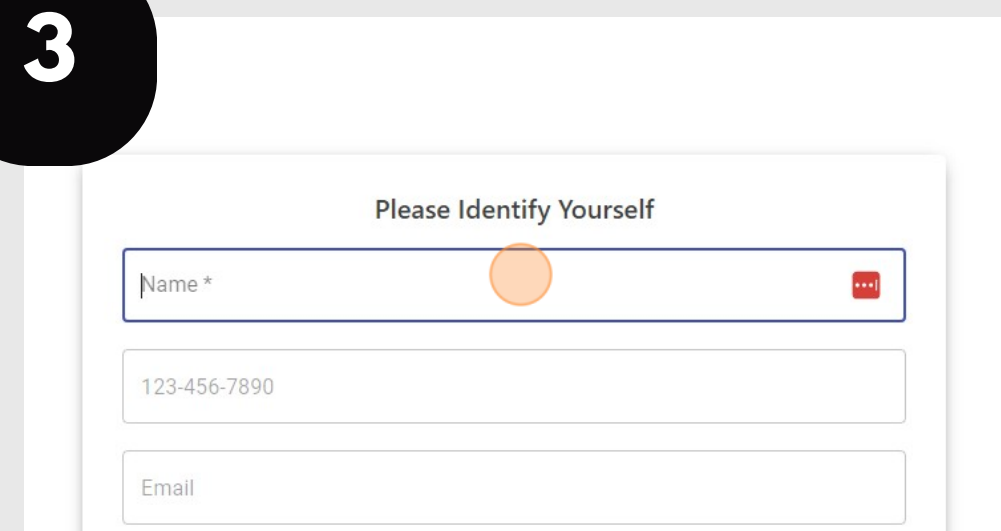
Check your email and phone for updates on your hearing status.

2



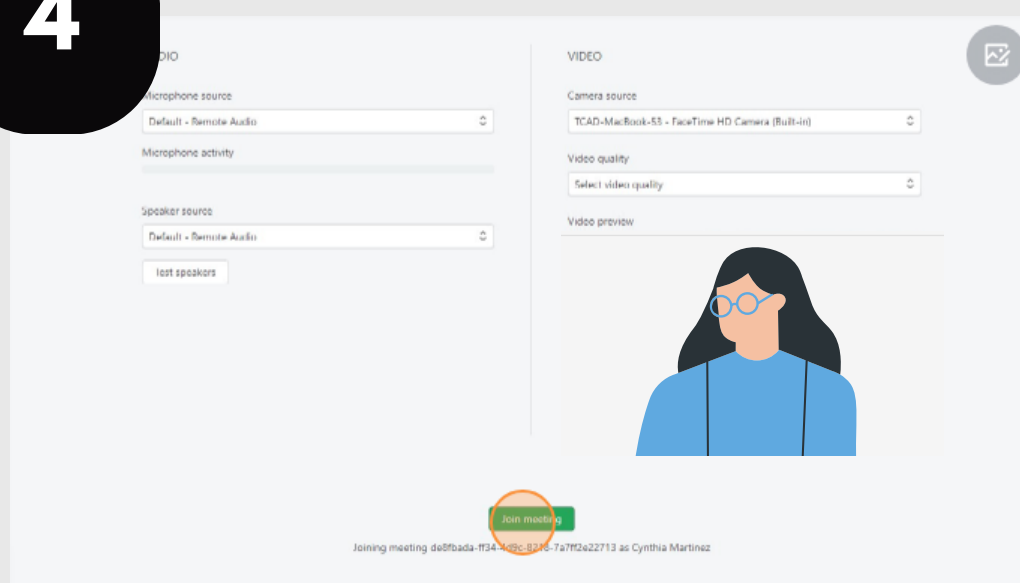
When prompted, call the phone number or click on the link provided in your updates.

3



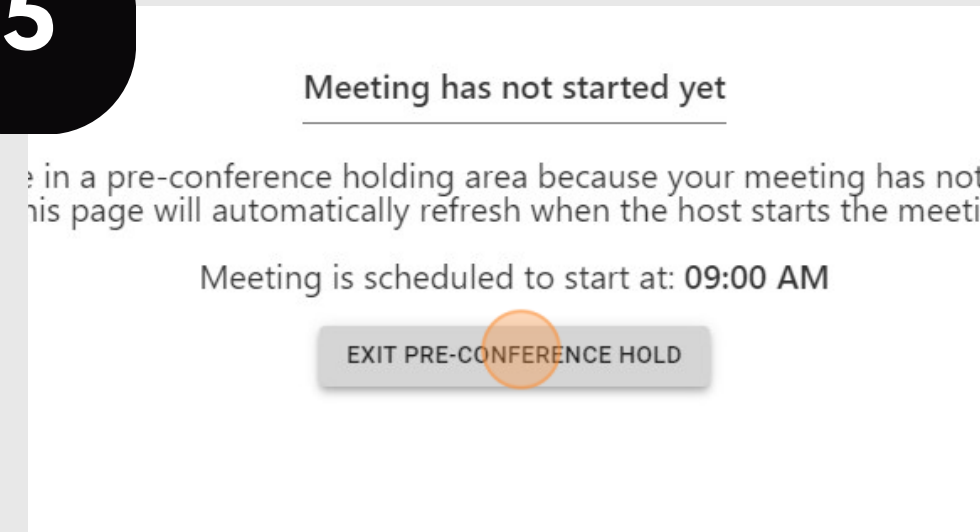
If using the link provided, enter your information and click "Join."

4



Test your audio and video connection, then click "Join Meeting."

5



Your hearing will begin soon.



For additional assistance, contact the TCAD Customer Service Department at 512-834-9317 or csinfo@tcadcentral.org.