AGENT ARB CHECK IN

Follow these steps to check in to your ARB hearings for the day.

1. Log in to your account at traviscad.org/portal


3. Select the PID(s) you are checking in for.

4. Scroll down and enter your information.

5. You are now checked in!

For additional assistance, contact the TCAD Customer Service Department at 512-834-9317 or csinfo@tcadcentral.org.
ATTEND YOUR AGENT HEARINGS

Follow these steps to attend your virtual ARB hearings after you have checked in.

1. Check your email and phone for updates on your hearing status.

2. When prompted, call the phone number or click on the link provided in your updates.

3. If using the link provided, enter your information and click "Join."

4. Test your audio and video connection, then click "Join Meeting."

5. Your hearing will begin soon.

For additional assistance, contact the TCAD Customer Service Department at 512-834-9317 or csinfo@tcadcentral.org.